A man with a beard and short dark hair, wearing a blue blazer over a white shirt, is smiling while looking at a tablet. He has a white earbud in his left ear. The background is a blurred office setting with a wooden wall and a window. A large, light-colored brushstroke graphic is overlaid on the right side of the image.

ProServ

Optimizing processes.
Keeping promises.

What's in store for you today?



About us



Our services



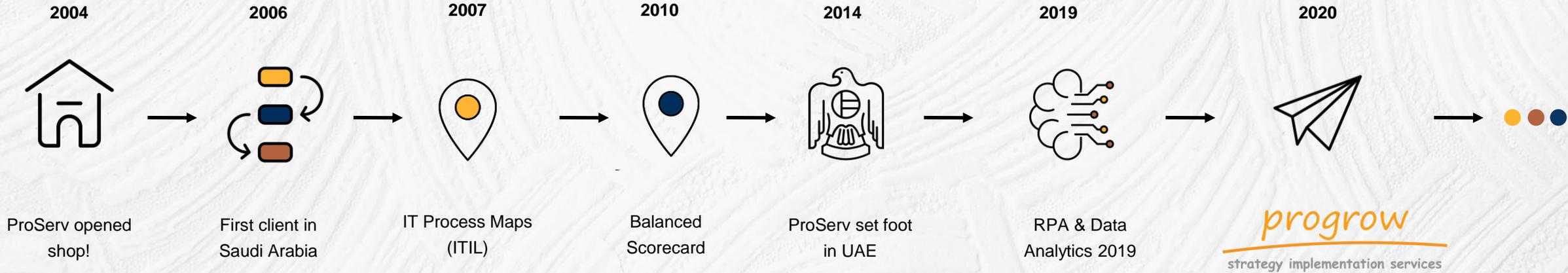
Our clients



Our strategic partners



A journey of trust and evolution!



Our services

ProServ is a leading professional services provider with demonstrable expertise in:

-  Strategy Implementation & Corporate Performance Management (CPM)
-  Digital Transformation & RPA
-  Data Management & Analytics
-  ITIL / ISO 20000 / YaSM

ProServ

Strategy services



Facilitate strategy planning and development



Introduce standard / adapted strategy methodologies to ensure process consistency



Play a key role in strategy implementation and conducting performance management



Improve organizational communications to communicate strategy efficiently

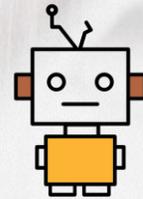
Digital Transformation & RPA



Analysis & simulate business processes from time, cost, resource utilization



Redesign business processes as per required customer journey



Automate activities using robotic process automation

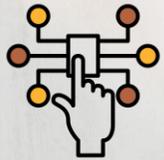
Data Management & Analytics



Provide advanced analytics services to enable fact-based management and drive business



Couple data scientist and business professionals to improve decision making and increase competitive advantage



Implement Pentaho Data Integration – ETL for Master Data Management and Data Governance

ITIL & YaSM



IT Infrastructure Library (ITIL) process model that is 100% ITIL compliant



ISO 20000 standard requirement bridge to ITIL



YaSM a streamlined service management framework (ITIL, ISO 20000, COBIT, CMMI-SVC, SIAM)

Our clients



ProServ

Our clients



Our strategic partners

iGrafx®

a leading EBPM solution since 1992



an innovative, disruptive RPA solution



a comprehensive ITIL V3 reference library



web-based performance management software that powers dashboards



Hitachi Vantara

a recognized industry leader in data management and analytics

ProServ

Our proven excellence

Professional, experienced, diversified team committed to playing a key role in achieving clients' strategic initiatives

“Throughout seven months of engagement to flowchart and interlink all of EIDA’s processes, ProServ’s team became part of our extended team and their input and experience in BPM assured the success of the project”

Ayman Ghonaim, Processes & Excellence
Dep. Emirates ID Authority

“ProServ really understood our needs, & its experience in business process management & analysis where critical to the project being delivered on time & budget.”

- **Faisal Mansour** Director, Procedures, Risk ,
Compliance, Piraeus Bank Egypt

“Nathealth, was able to drastically increase resource utility, eliminate overtime, and increase profitability of operation.”

- **Ahmad Tijani**, General manager, Nathealth

ProServ

A woman with curly hair, wearing a dark blazer over a white top, is smiling broadly and shaking hands with another woman whose back is to the camera. The background is a bright, out-of-focus office or meeting room.

Ready when
you are!

ProServ

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