iGrafx®

Enabling Process Excellence.™

Business Process Management Solution Provider

Leading provider of Business Process Management solutions for over **20 years**

More than **10,000 customers** - including 2/3 of the Fortune 100

Operating in **20 countries**

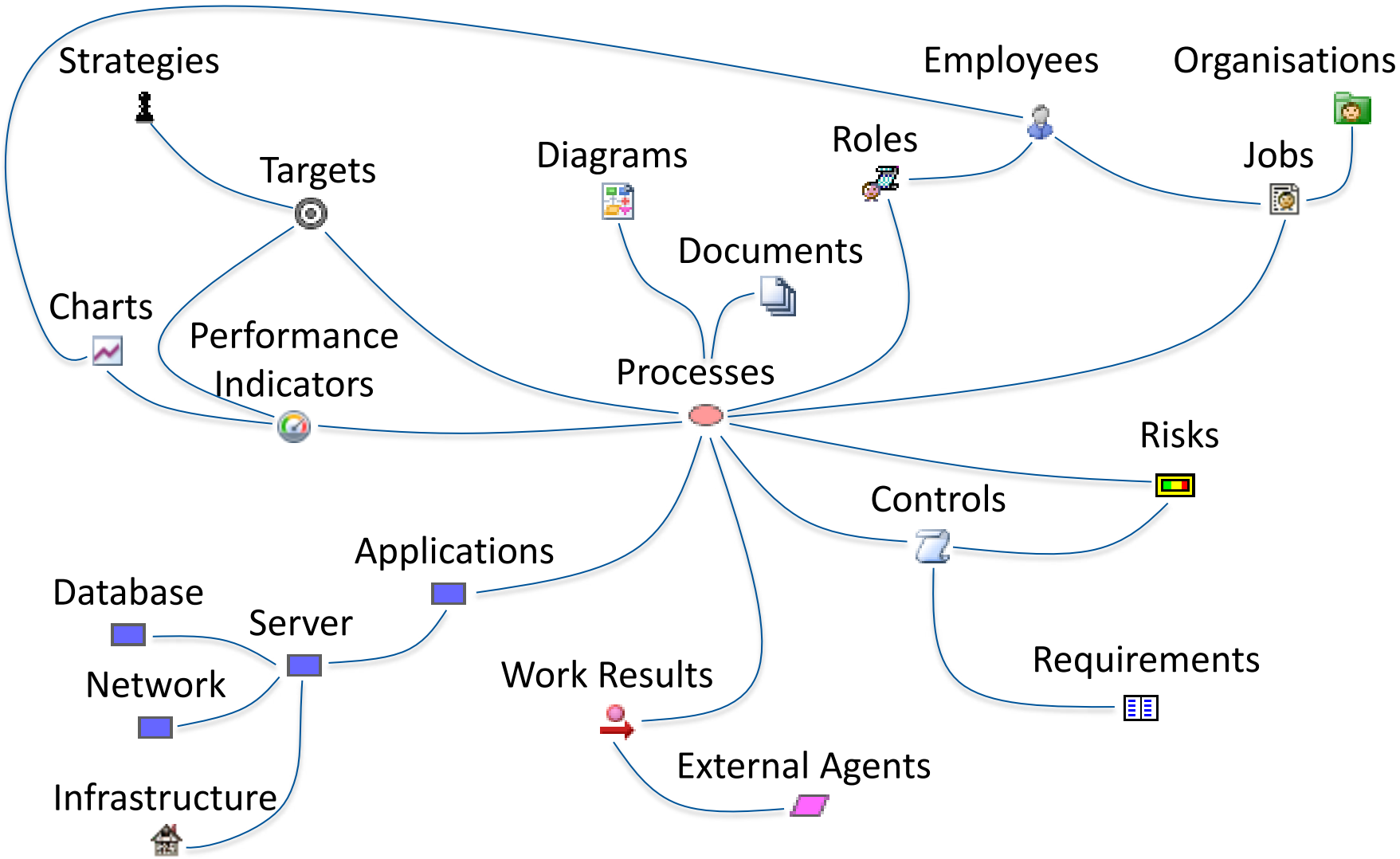
Software in **9 languages**:
EN, DE, FR, ES, IT, PL, JP, RU and CN

Gartner Market Guide for Enterprise Business Process Analysis 2015 - Representative Vendor

Forrester Wave - Strong Performance

iGrafx® | Multi-industry Expertise

Challenges of your Business



Enabling Process Excellence.™

Challenges of your Business

Your Business is important.
So do not lose the control in the complexity!

Unite your organisation with iGrafx

The world's most trusted BPM Platform

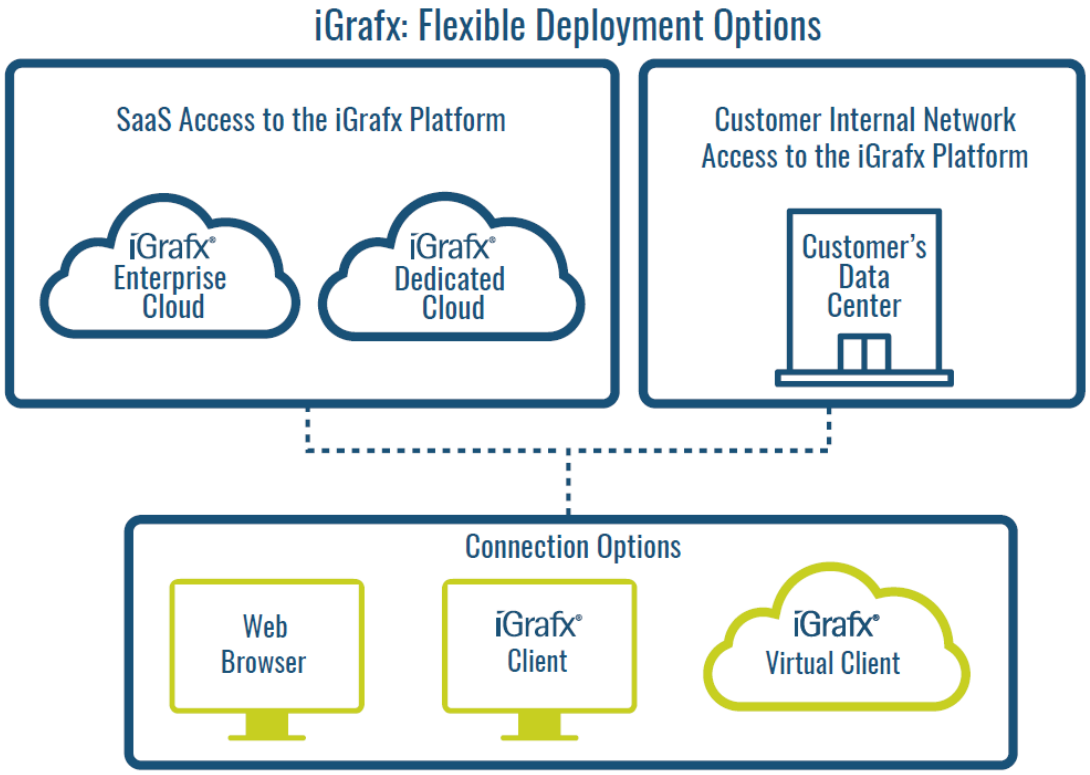
The iGrafx Platform is a simple to use, web-based **Business Process Management solution** that allows you to unite your entire organization around driving operational excellence to deliver business performance.

Benefits of iGrafx

Align process knowledge to business strategy

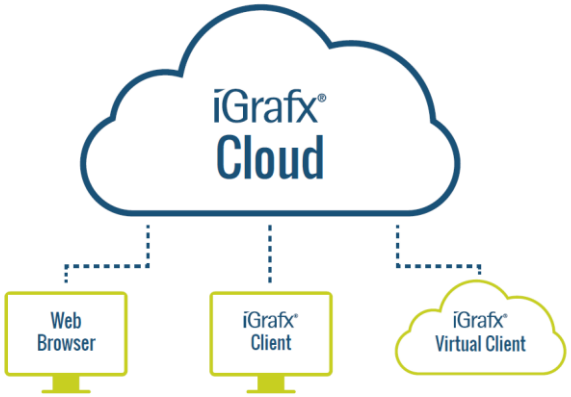
Ease of Ownership:
The iGrafx licensing model makes it easy to understand exactly who does what, allowing to easily get the right capabilities to the right people.

Ease of Deployment:
Individual methods of deployment, whether completely cloud-based, within datacenters or somewhere in between.



Ease of deployment – Ease of access

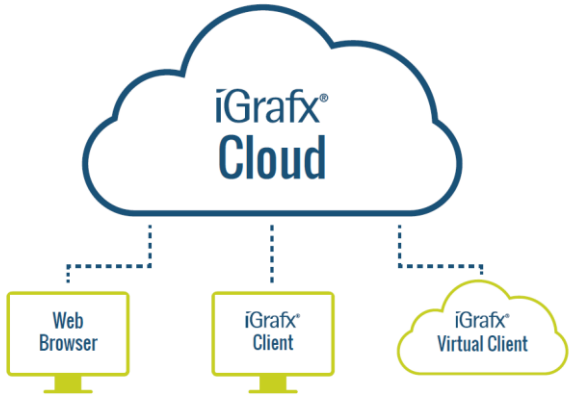
Flexible deployment options



Deployment Options	Description
iGrafx Enterprise Cloud	The fastest, easiest, simplest way to start using iGrafx to solve your business needs. Stood up and ready as soon as you are. Enjoy a secure, enterprise-class environment that takes care of the infrastructure for you, allowing you to focus on your improvement efforts, while always ensuring you are on the latest and greatest version of iGrafx.
iGrafx Dedicated Cloud	Our iGrafx Dedicated Cloud offering that gives you the ability to control the environment, including which version of iGrafx you are using. This flexibility allows for planned change management and roll out of new functionality according to your schedule.
iGrafx Datacenter	Deploy iGrafx in your IT environment or private cloud. We will work with your IT resources on installation and planned upgrades as your use of iGrafx expands.

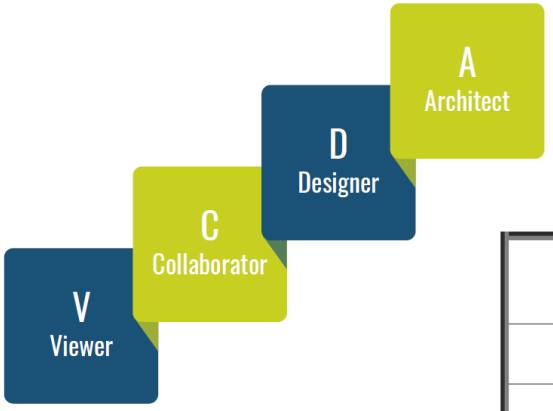
Ease of deployment – Ease of access

Flexible access options



Access Options	Description
Web Browser	iGrafx is a modern, fully-enabled web application that delivers unparalleled performance and accessibility. No client installations are necessary to get all the benefits of the entire iGrafx suite.
iGrafx Client	For Lean Six Sigma experts who require robust analysis tools, the iGrafx desktop client can be used to connect to the platform and ensure all your process documentation and analysis is kept in your process repository. This expert analysis tool is installed and run on your analyst's computer.
iGrafx Virtual Client	Get all benefits of the iGrafx desktop client without requiring actual installation. With the iGrafx Virtual Client technology, you can run the client from the web, enabling Enterprise and Dedicated Cloud customers to perform more sophisticated analyses while maintaining version integrity and reducing IT dependencies on upgrade rollouts.

VCDA: iGrafx capability



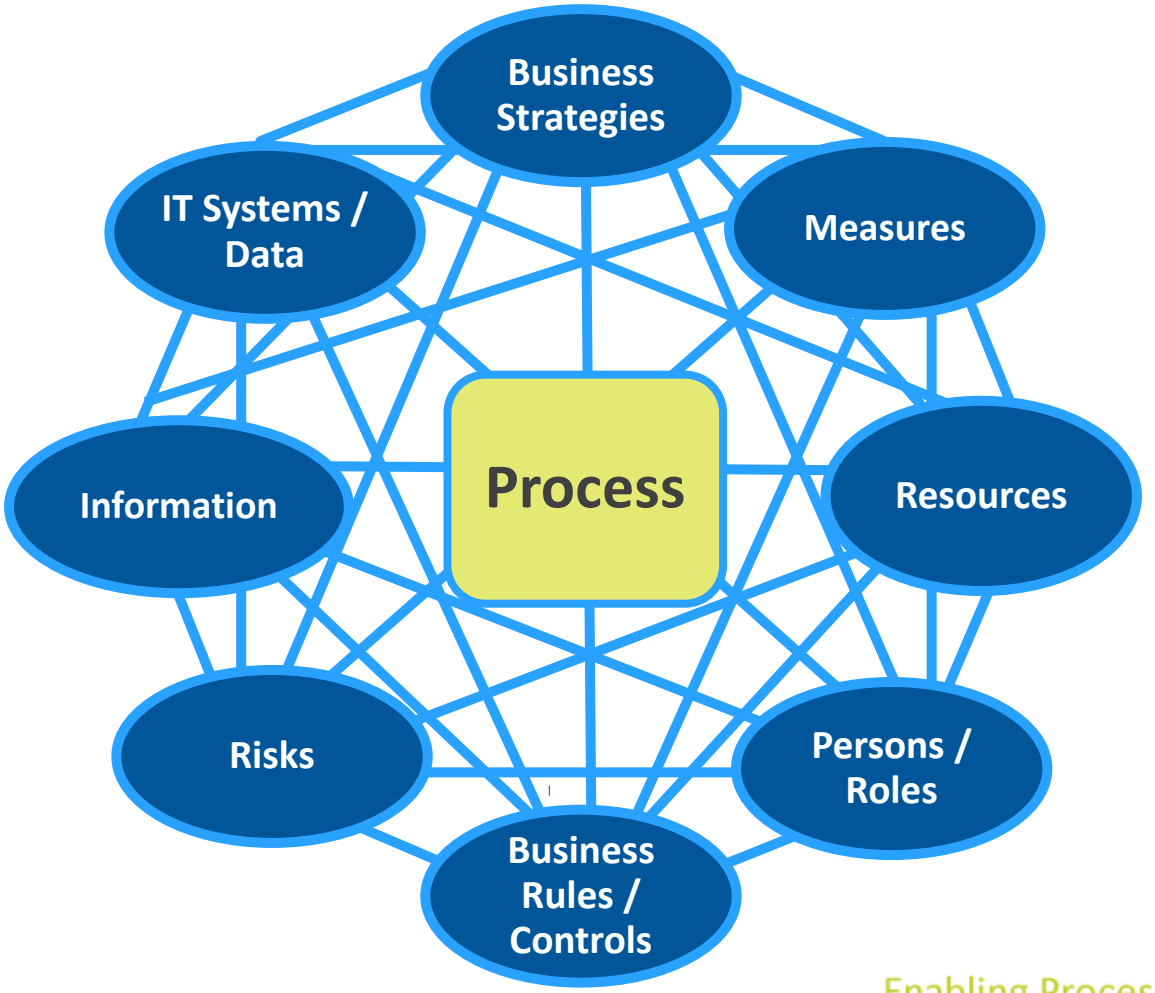
Ease of use – Ease of ownership

VCDA consistently delivers the right functionality to the right users at the right time

iGrafx Capability	(V)iewer	(C)ollaborator	(D)esigner	(A)rchitect
View Approved Documents	X	X	X	X
Endorse Documents & Diagrams	X	X	X	X
Review and Approve Diagrams & Documents		X	X	X
View Objects & Reports		X	X	X
View or Create Comments		X	X	X
Create & Manage Office Docs (PDF, DOC, PPT, etc) & Web References		X	X	X
Create & Manage Diagrams			X	X
Create & Edit Resources (for RACI) and Glossary Terms			X	X
Create & Edit Dashboards & Reports			X	X
Create & Edit Business Architecture Objects and Relationships				X

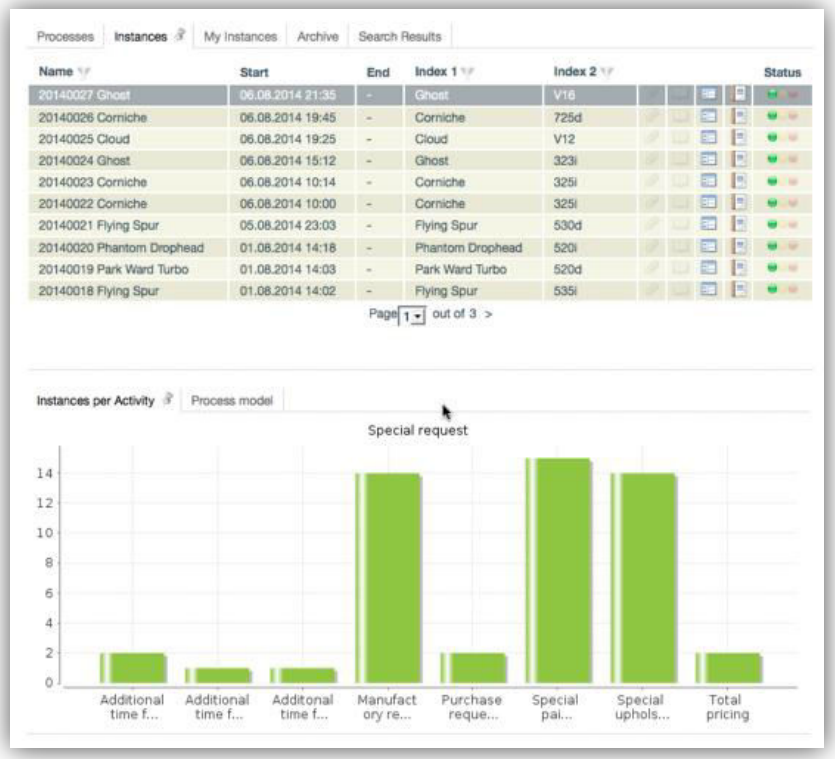
Intelligent Architecture

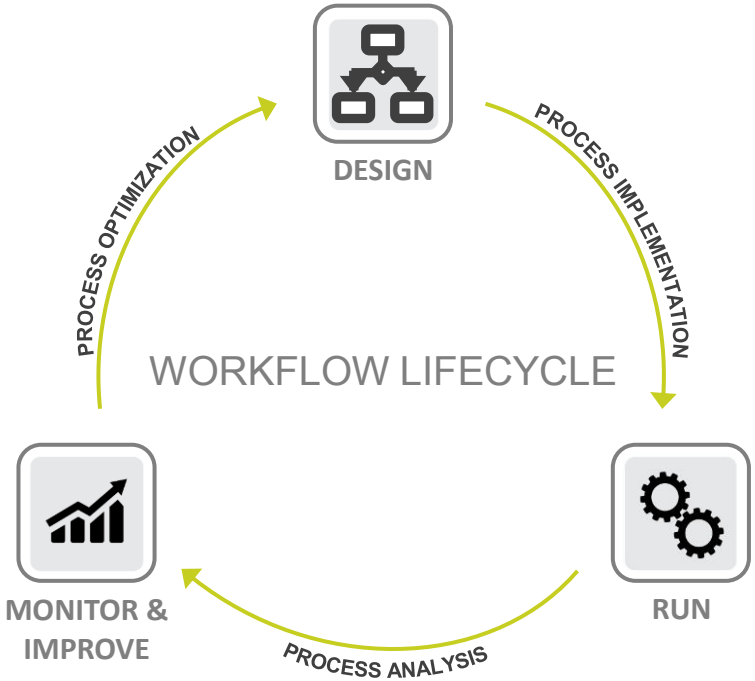
Understand connections, control complexity



iGrafx® | Intelligent Workflows

Design, run, and monitor automated processes

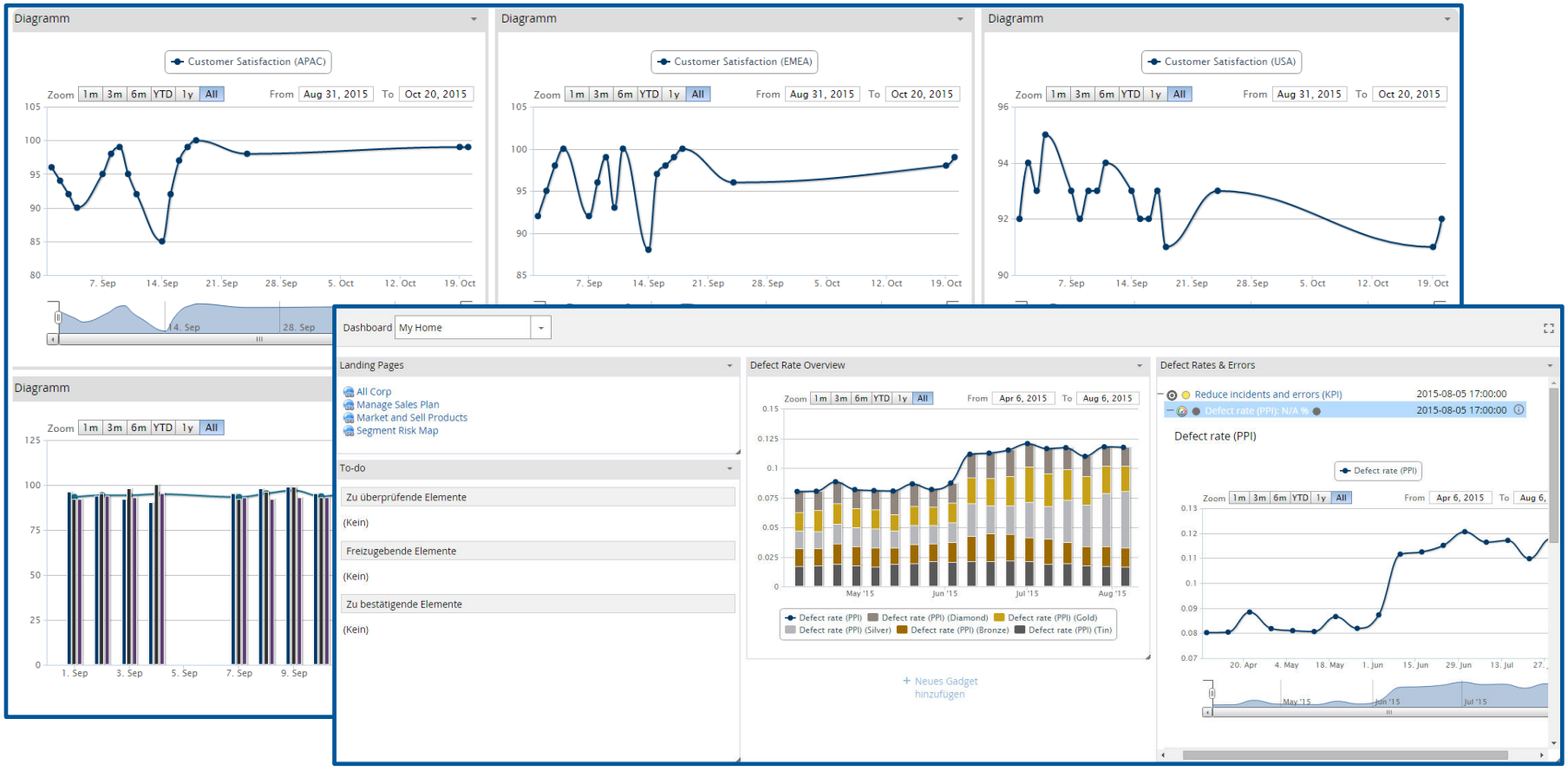




Enabling Process Excellence.™

iGrafx® | Intelligent Decision Making

Performance of processes in real time shown in scorecards, dashboards & cockpits



Enabling Process Excellence.™

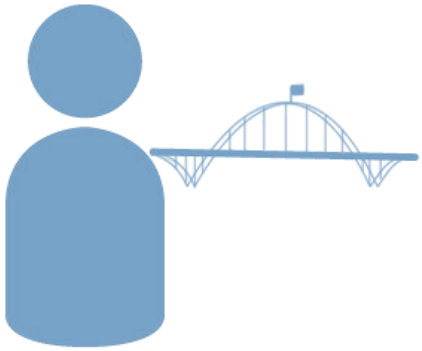
Get compliant and stay compliant

- Manage risk by understanding the impacts in the context of processes
- Identify gaps in control context of process flows
- Integrate with compliance systems of record to leverage existing data
- Specify level of automation when identifying mitigation opportunities
- Evaluate the quality of controls already in place

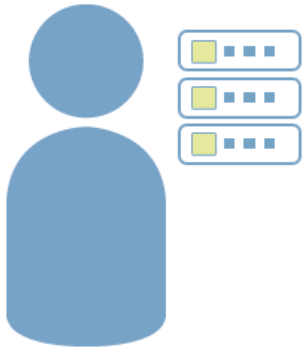
iGrafx **GDPR Suite**: turn compliance into a competitive advantage

Added Value at all levels

Enterprise Architect

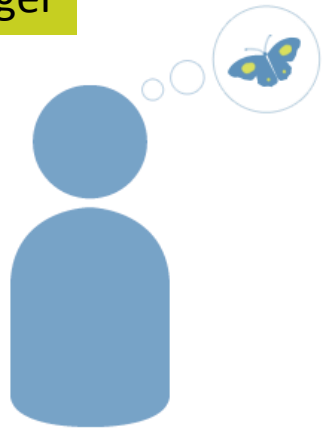


CIO



Business Analyst

Risk Manager

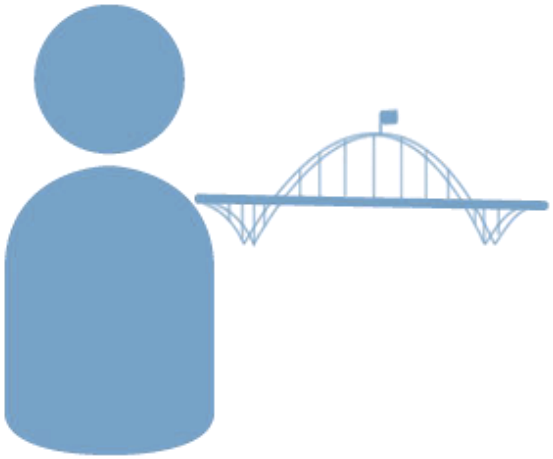


Process Manager

You are Enterprise Architect

… and your Goals are

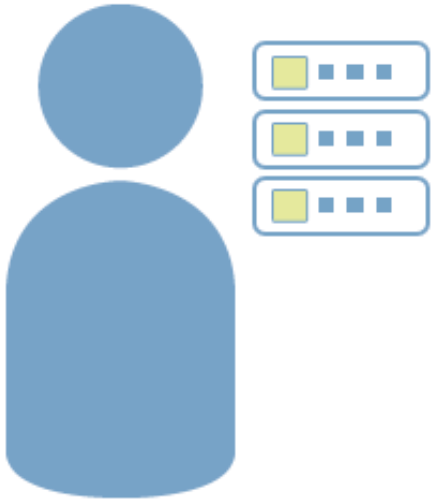
- Identify and understand the impact of change in a complex corporate landscape
- Consolidate, standardize, and integrate systems
- Align IT with business goals
- Align business requirements with business goals and competencies



You are CIO

… and your Goals are

- Meet the requirements of IT and support the business needs
- Manage your current IT infrastructure and optimize your system landscape
- Identify technology opportunities for business advantage
- Prioritize allocation of resources while having too much work and too little time



You are Business Analyst

… and your Goals are

- Get a unified platform or notation to communicate business needs
- Manage impact of changing business requirements
- Monitor processes before and after change and ensure transparency
- Communicate requirements between business and IT and collaborate effectively

You are Process Manager

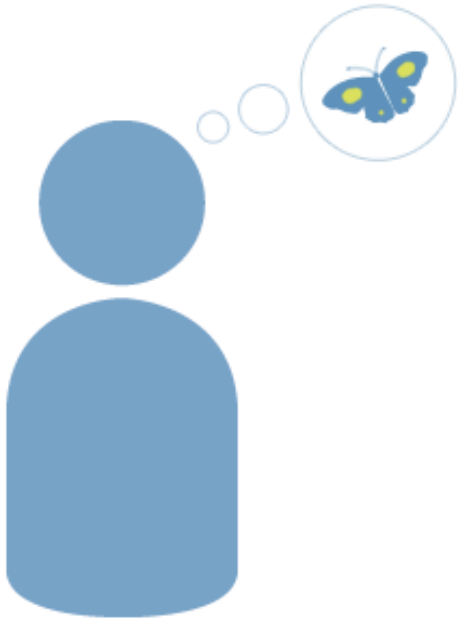
… and your Goals are

- Manage and control the complexity of the processes and promote them across the organization
- Improve resource allocation and monitor achievements
- Make the integration of processes visible and facilitate teamwork
- Optimize your business processes and increase agility

You are Risk Manager

… and your Goals are

- Comply with regulatory requirements and integrate GRC activities
- Coordinate transformation efforts and maintain compliance
- Demonstrate ROI and monitor achievements
- Better understand the impact and the risk of changes in the corporate landscape



Business Goals

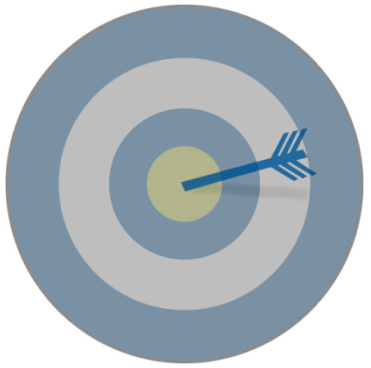
iGrafx helps you to achieve these Goals

Maximize the benefits!

→ Ensure operations are aligned with business strategy

Optimize the business!

→ Reduce cost and increase efficiency



Drive the change!

→ Effectively manage change and risk

Align with performance!

→ Make decisions based on real performance

iGrafx® | Success Story

CREDIT SUISSE

The Goal

Critical need to transform the way of conducting business and interacting with customers, through worldwide BPM initiative.

The Challenges

- Operations in more than 50 countries
- Limited visibility into existing processes
- Technology and business silos inherited through acquisition
- No clear alignment to end goals

The Solution

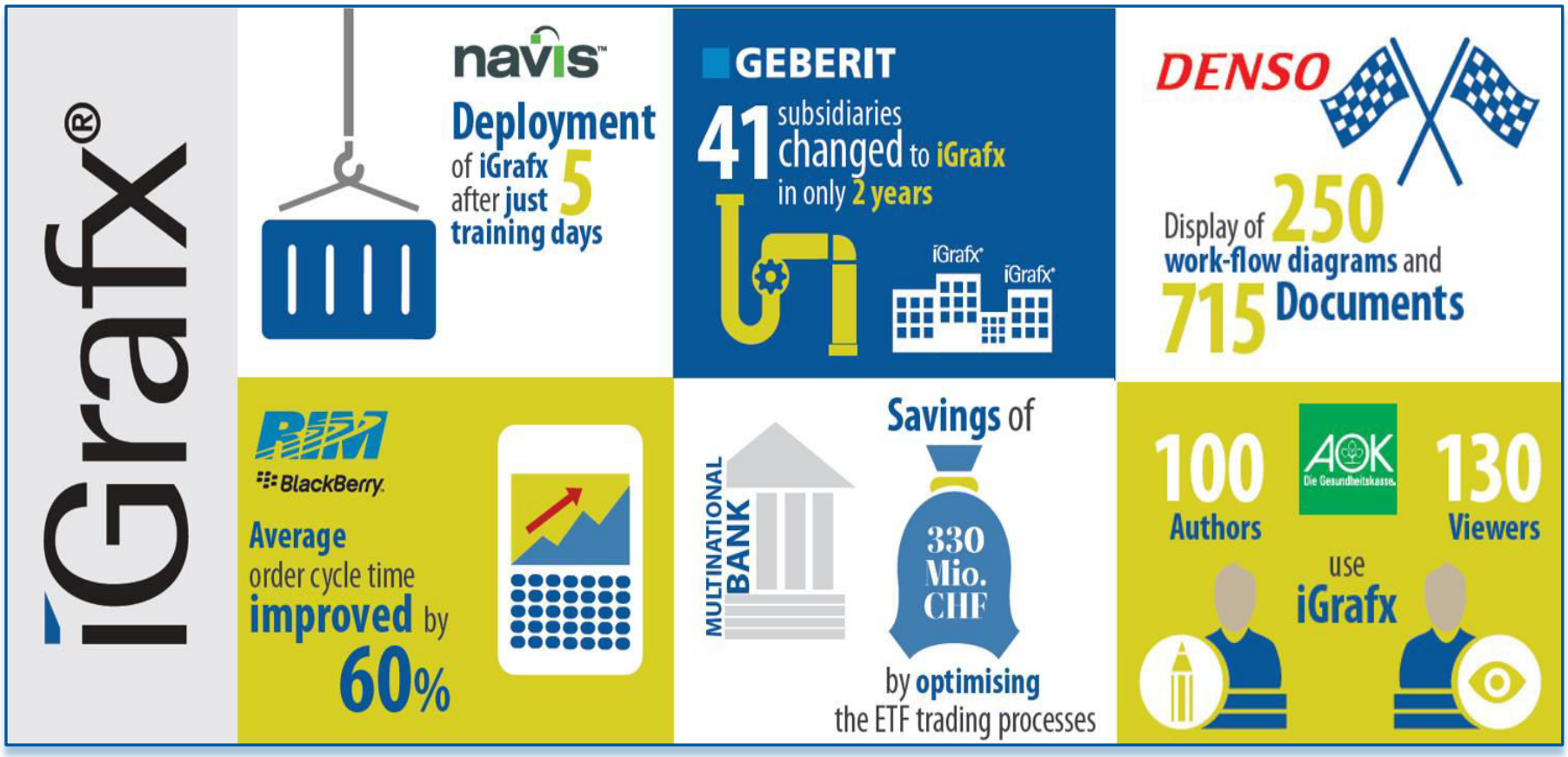
iGrafx provided the visibility necessary to:

- Monitor performance
- Make informed decisions
- Enable continuous process improvement

"With iGrafx, I can get answers - it gives us valuable comparisons, so we can effectively analyze what we are doing enterprise-wide." - *Head of BPM Capabilities Group*

iGrafx Customers

Facts & Figures



Thank you for your attention

Questions? Contact us!

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